**Useful Contact Numbers**

West Dereham Parish Council continues to monitor and receive comments and complaints regarding local recent smells and the infestation of flies affecting Parishioners’ homes over the past couple of weeks. Here are some useful contact details for enquiries and complaints.

**Smells**

It’s been noted that an agricultural nursery owned by British Sugar at the Wissington sugar beet site growing medicinal plants has been identified as the source of strong smells that have from time-to-time reached across wide areas of the local countryside. It is now being investigated.

**Contact Details:**

**Wissington Site – 01366 377364**

**British Sugar Head Office (Peterborough) - 01733 563171** [**Communications@britishsugar.com**](mailto:Communications@britishsugar.com)

**British Sugar – Media Enquiries - 01733 422945 Press@britishsugar.com**

**Flies**

It’s been reported by many parishioners of fly infestations in their homes affecting many living across the whole village. Parishioners will recall the same problem for several days in 2016. Environmental Agency staff have carried out inspections of the local waste management site, allegedly the source of the problem and continue to screen the situation.

A number of parishioners who have contacted the Environment Agency have now received visits from their case officers, as part of their investigations. Please note that the Environment Agency Contact Details are as follows:

**Environment Agency – 24 hour/7 day Hotline 0800 807060**

**Environment Agency – Case Manager (office hours) - 03708 506506, then option 1**

If you report the problem to the Environmental Agency, please also advise the Parish Clerk that you have done so by email: **clerk@westderehamparishcouncil.uk**